



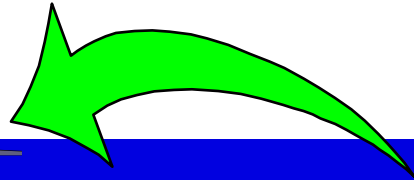
ACG LTD TOTAL HOSPITALITY SOLUTION

“Communication Specialists”

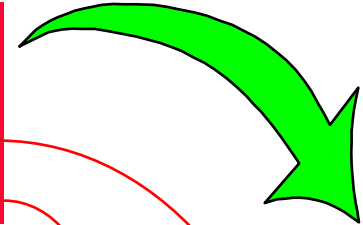
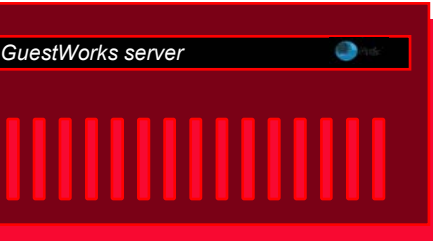
122 Morewood Crescent, Moncton, New Brunswick, Canada E1A 6L3

TEL:(506)857-0605 FAX:(506)857-0130

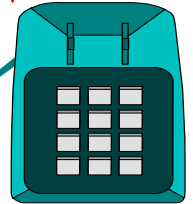
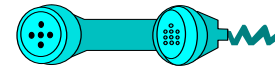
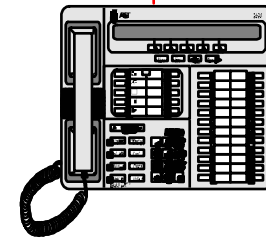
www.acgltd.nb.ca, e-mail: acgltd@nbnet.nb.ca



ACGLTD



PMS

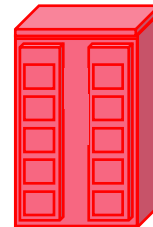
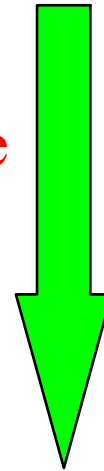


Telex
Room Phones

YOUR PROPERTY

Your Total Solution

- A turnkey telecommunications package
- With built-in lodging capabilities
- Designed with direct industry input
- Integrates call processing, messaging, call accounting and terminals
- Customized financing
- All at affordable prices

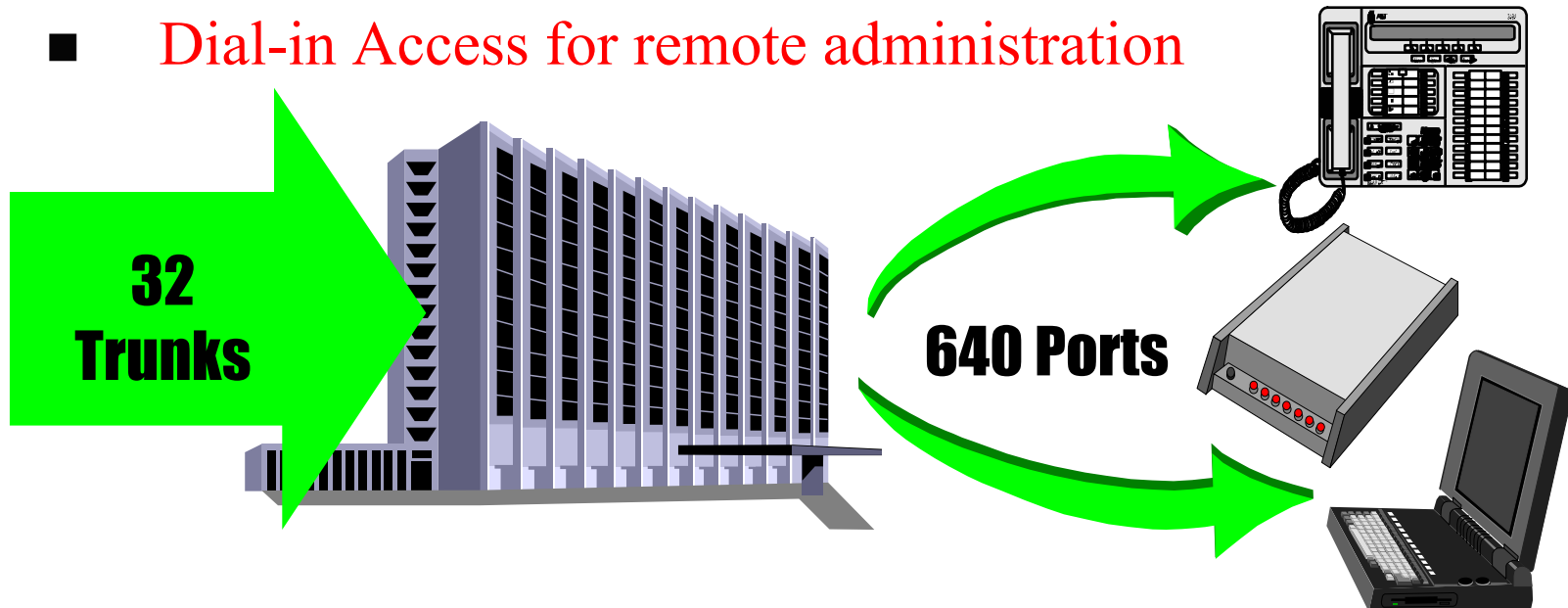


- ◆ Guest Voice Mail
- ◆ AUDIX for Admin
- ◆ CAS

Esna Platform

ACG Hardware

- A total capacity of 672-station ports provide plenty of capacity for business travelers' laptops/modems
- Grow from 0 to 672 station ports with no software upgrades
- Dial-in Access for remote administration



Software includes...

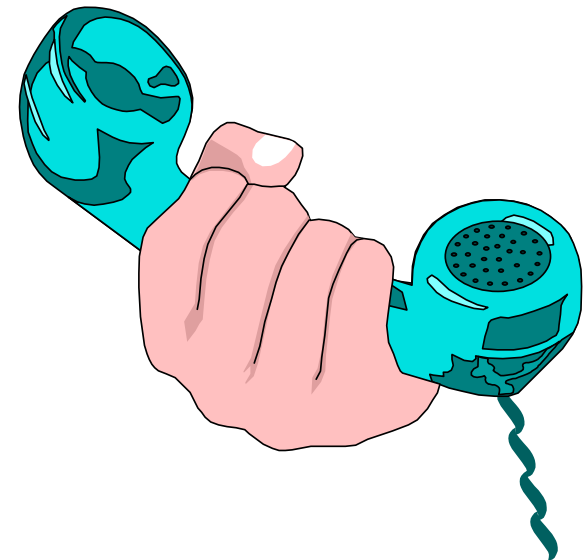
- Answer Detection
- Three methods of message waiting
 - LED
 - Neon
 - Stutter dial tone for the visually impaired
- Do Not Disturb
- Call Centre Features - 25 Performance Reports
- 128 Different Wake-up Messages (Languages/Services)
- Guests request their own wake-up via the keypad on their room phone - (requires voice synthesizer board)





ACG LTD

- Automated Attendant / Direct Access Calling
- PMS Integration
- World Class Routing for efficient use of long distance facilities
- Supports all NANP requirements
- TERRANOVA™ for user-friendly system management

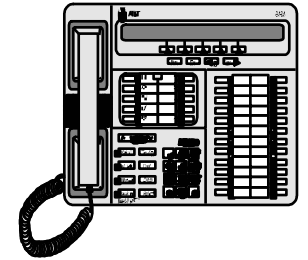


ACG LTD

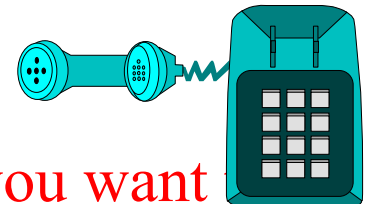
- Back-up Answering - Visible Display and Distinctive Ringing
- BRI Support
- PRI Support
- 911 Emergency



Phones

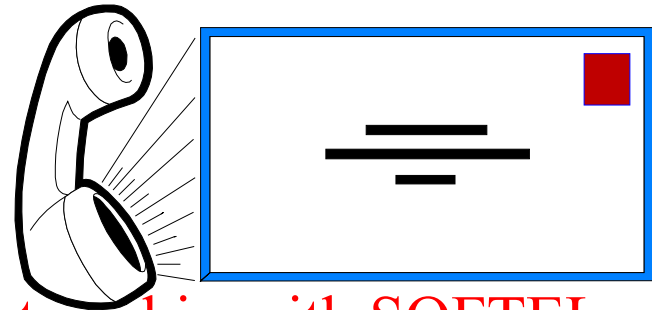


- Mitel Superset series of multibutton digital phones
 - Mitel or Teledex terminals with modem/laptop port and single line simultaneous voice/data communications
- Nortel, AT&T, Mitel, any basic analog set
- Analog room phones from Teledex, the industry leader
 - all models available, including sets with modem/laptop ports
- Neon and LED message waiting support, if you want reuse your existing phone investment



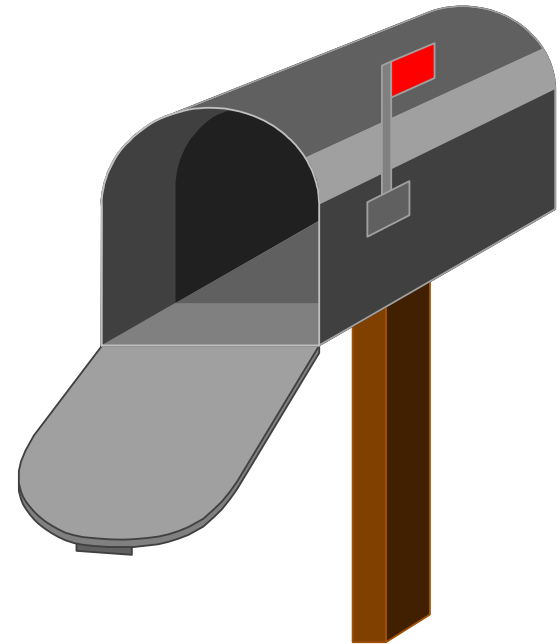
Messaging

- Guest Messaging via ESNA TECHNOLOGIES
 - up to 3000 mailboxes
 - easy-to-use guest interface
- Administrative Messaging
- Call Accounting designed in partnership with SOFTEL



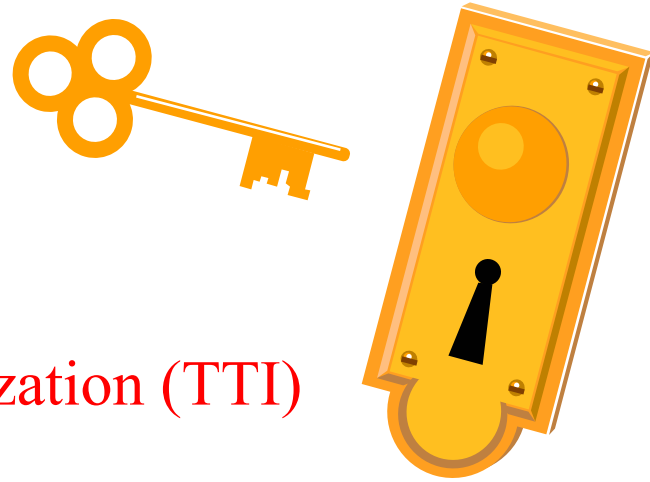
Messaging Features

- Dial-by-Name
- Message waiting notification
- Multiple mailboxes per suite
- Dial through to attendant at any time
- Mailboxes open/close automatically at check-in/check-out
- 24-hour message storage after checkout
- Do Not Disturb routes calls to mailboxes



Security Features

- Call Transfer Control
- Terminal Translation Initialization (TTI)
- Password Protection
- Softel Security Audit Service
- Toll Fraud Indemnity

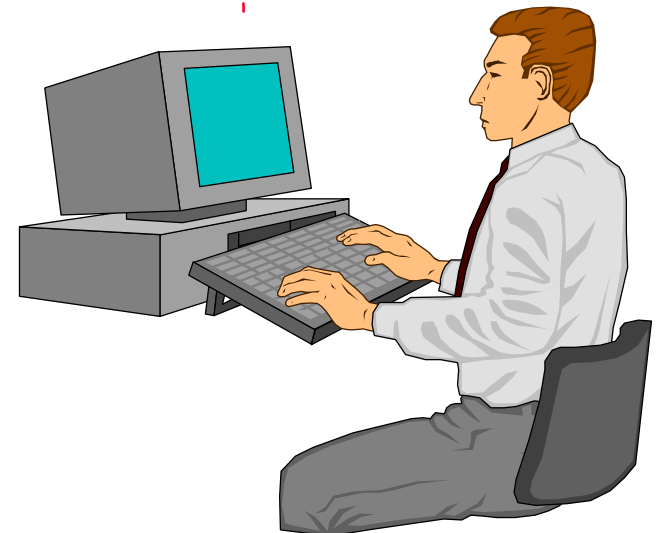


The logo for ACG LTD, featuring the letters 'ACG LTD' in a bold, red, serif font. Below the text is a horizontal bar composed of several blue rectangular segments of varying lengths, creating a stylized, modern look. A red dashed line originates from the left side of the bar and curves downwards towards the right, ending near the computer illustration.

ACG LTD

Service and Support

- 24-hour, 7-day system monitoring
- Remote diagnostics and problem resolution using expert systems
- Developer support from ACG LTD
Tech Support



ACG LTD



Our Strengths Are Your Advantages

- Knowledge, experience and reliability
- Technology in partnership with industry leaders
- Unequaled service and support
- Your choice for superior telecommunications